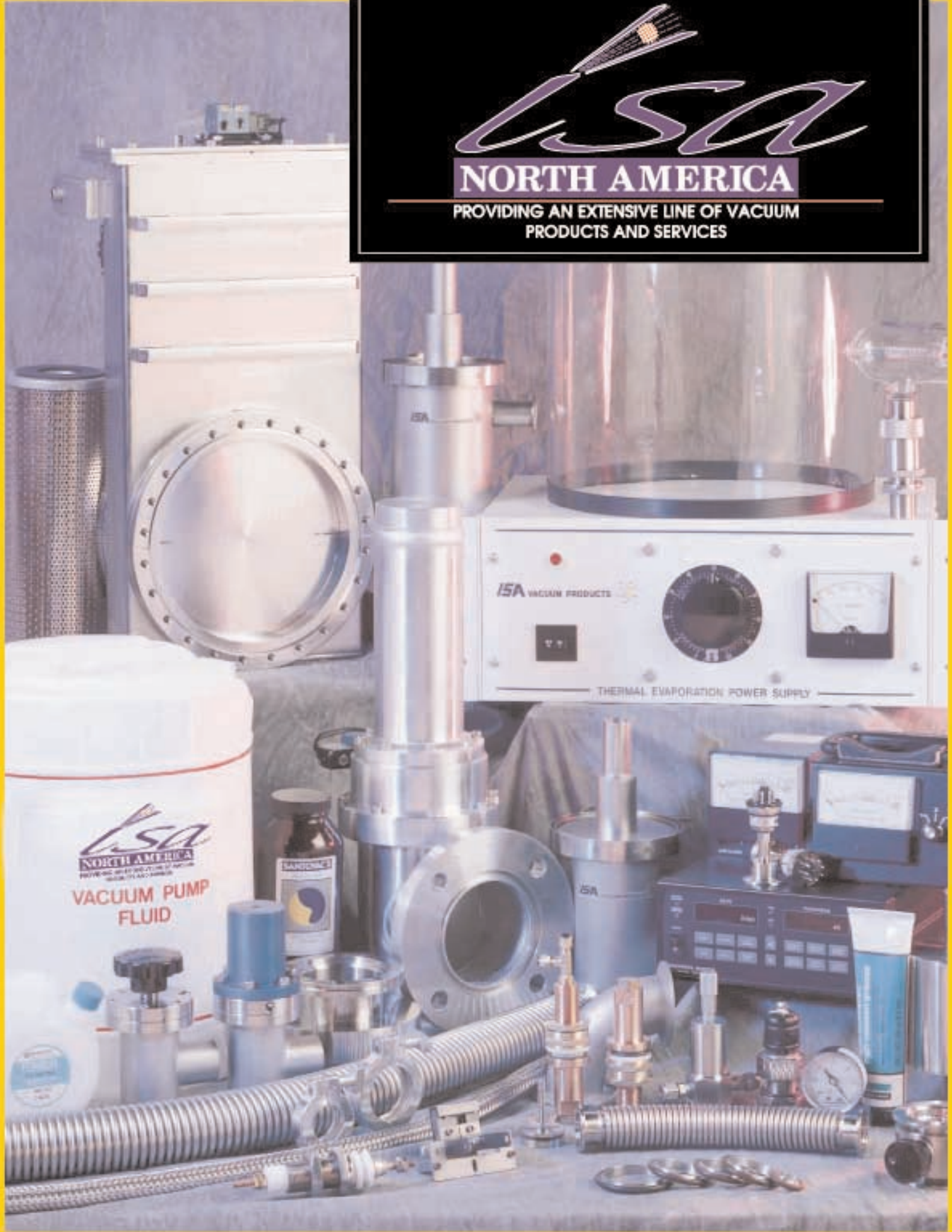




NORTH AMERICA

PROVIDING AN EXTENSIVE LINE OF VACUUM
PRODUCTS AND SERVICES





Dear valued customer:

ISA North America Inc. is a leading distributor of vacuum technology products and services to the semiconductor, aerospace, pharmaceutical and other allied industries. We're quality products, unmatched service support and a commitment to our customers needs has been a family tradition for over a combined total of 75 years of service to the vacuum industry. Since the founding of ISA our highly trained, experienced personnel carefully select products and develop custom vacuum systems used by our customers. Matching the right product for the right job in a cost effective time frame. Our engineers and salesmen have been an important extension of our customers buying programs. Functioning as an essential link between manufacturing and the market place. ISA North America's high level of service assistance, with a strong attention to detail and our customers needs has made us a trusted source for over 3 decades. Thank you for your continued support, we look forward to working with you.

Very truly yours,

Bryan A. Santucci
President





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PROVIDING AN EXTENSIVE LINE OF VACUUM
PRODUCTS AND SERVICES

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